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Laura Strand

June 14th, 2004

Jason Chan
Senior Manager
Translation & Conference Department
Polyglot Translations
14B Time Centre, 53 Hollywood Road,
Central Hong Kong

Dear Jason,

**14th ACI-Pacific Regional Assembly & Conference
May 23-26, 2004, Guam, USA**

On behalf of the Regional Board of Directors and the ACI-Pacific team, I would like to extend heartfelt thanks for the services you provided at this year's Regional Assembly and Conference in Guam, USA.

Thank you too for arranging such supportive and professional interpreters and technical Staff. Both interpreters, Ms Jun Kyung-sook and Hiromi Igarashi went beyond the call of duty and were outstanding. Their contribution was greatly appreciated by Sarah, me and all those who attended.

It was a pleasure to work with you and your team. Thank you.

Yours truly,

A handwritten signature in black ink, appearing to read 'Laura Strand', written in a cursive style.

Laura Strand
Regional Director